

Snowscene Bespoke Tours - Booking Terms & Conditions

Snowscene (Snobus Pty Ltd) specialise in tailor made group itineraries to suit your school, bespoke or special interest group.

The initial deposit (\$500pp) includes a Snowscene professional service fee for your travel agent's professional services involved in planning your holiday being a serviced based industry.

This fee of \$150 per person is non-refundable/transferrable under all circumstances including COVID-19 related events.

To give you the confidence to book a Snowscene Bespoke Tour in 2022 we are offering you these options should COVID-19 events occur prevent travel. You can:

1. Repurpose your funds paid to use in our ski store instead
– Spend by 31 Dec, 2022*
2. Utilise funds paid for a ski or summer holiday elsewhere in the world with Snowscene or Sunscene Travel – Book by 31 Dec, 2022 to travel in 2023*
3. Transfer to another 2023 Bespoke Tour subject to price variance and seasonality changes*

*CREDIT TERMS – Minus the service fee of \$150pp.

If any of the following COVID-19 events occur, the booking will fall under our Force Majeure Policy

1. You or a member of your booking, is unable to travel due to Government Travel Restrictions due to COVID-19
2. You or a member of your booking, is required to quarantine at your destination or upon return to your home country
3. You or a member of your booking, has been given a government or medical order to isolate at time of departure due to COVID-19

As the pandemic is now declared as foreseen, it does not cover change of mind.

Snowscene's comprehensive Terms & Conditions apply for non COVID events – these can be found here - [Terms & Conditions | Snowscene](#)

We highly recommend taking out travel insurance at the time of booking. A level of COVID cover is available so please ask our team for more information and the full PDS to review.