

## New Zealand Traveller Requirements

It is your responsibility to ensure that all necessary travel documents, including passport and any required visa and vaccination certificates, are in order prior to your arrival to New Zealand.

### Important to note:

The New Zealand Government requires non-New Zealand citizens to meet COVID-19 vaccine requirements before travelling to New Zealand by air.

### Vaccination requirements can be found online:

<https://covid19.govt.nz/travel/international-travel-and-transit/proof-of-vaccination-for-travel-to-new-zealand/>

For further information on visa requirements

- <https://www.immigration.govt.nz/new-zealand-visas/options/visit>
- <https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-finder/visit>

### Snowscene Professional Services and fee:

Snowscene professional fee is \$350 per file and is charged in the event of a cancellation to do with a COVID-19 event. This fee is for Snowscene's professional time and services involved in planning your holiday being a serviced based industry.

### If any of the following COVID-19 events occur, the booking will fall under our Force Majeure Policy

1. You or a member of your booking, is unable to travel due to Government Travel Restrictions due to COVID-19
2. You or a member of your booking, is required to quarantine at your destination or upon return to your home country
3. You or a member of your booking, has been given a government or medical order to isolate at time of departure due to COVID-19

### The Force Majeure Options include

- a. A partial refund minus the Snowscene professional service fee (\$350) less any supplier unrecoverable costs (i.e., foreign exchange is quoted at time of cancellation)
- b. A reduced cancellation fee of \$200 if you are transferring to new dates in the same ski season

As the pandemic is now declared as foreseen, it does not cover change of mind. Snowscene's comprehensive Terms & Conditions apply for non-COVID events – these can be found here - [Terms & Conditions | Snowscene](#)

We highly recommend taking out Travel Insurance at the time of booking. A level of COVID cover is available so please ask our team for more information and the full PDS to review.